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| --- | --- | --- | --- | --- |
| **project name** | **Engineer name** | **Related To** | **status** | **Comments** |
| Enabling-4G | Khairy Khdeir | Asiacell - Roaming | **In Progress** | Ab Abdelrahman Rasem 2023-06-22 09:44 AM (2 days ago) no response on the ATI, we did meeting today to test, ATI, we send to HLR we need to send it with we had received response on 3g/2g but our application didnt recive it right , 4g we need conf from there side, 1- ATI we need to send it with address:convert from :HLR -> to MSISDN, 2- why locator didn't see the message? |
| SpeechLog Al Rajhi Bank | Abdulrahman Hasan | Al Rajhi Bank | **In Progress** | Ab Abdelrahman Rasem 2023-06-11 10:58 AM (13 days ago)  We had agreed in our meeting: |
| SpeechLog (Screen Capture, 27 Licenses) | Ahmad AlHasan | Zain Jordan | **In Progress** | Mo Mohammad Farah 2023-06-19 12:06 PM (5 days ago) We received latest release from development, they team will deploy and test internally before we go with customer. |
| SpeechLog (30 IP) | Ahmad AlHasan | Takamol (ALghanim) | **In Progress** | Ab Abdelrahman Rasem 2023-06-19 12:07 PM (5 days ago) we had received the setup from development we will share the setup with customer when we finish testing. |
| Accudial (Upgrade) | Abdulrahman Hasan | Housing Bank | **In Progress** | Mo Mohammad Farah 2023-06-19 08:18 AM (5 days ago) Today we are expecting a visit to Housing Bank to take the DB backup. |
| RQMS on SAS | Mohammad Alalami | Etisalat UAE | **In Progress** | Mo Mohammad Farah 2023-06-19 08:17 AM (5 days ago) Etisalat did not confirm the roll out plan yet, though we asked them to alert us two weeks prior the roll out date to arrange for our travel. |
| SpeechLog (20 IP) | Abdulrahman Hasan | Jordan Commercial Bank (JCB) | **In Progress** | Ab Abdelrahman Rasem 2023-06-19 08:16 AM (5 days ago)  excepted to do test on recording today , |
| Social Security Investment Fund – Speech... | Abdulrahman Hasan | Social Security | **In Progress** | Ab Abdelrahman Rasem 2023-06-19 08:13 AM (5 days ago) excepted visit in the following 2 days. |
| SpeechLog (34 IP) | Abdulrahman Hasan | ABC BANK BH | **In Progress** | Ab Abdelrahman Rasem 2023-06-19 08:07 AM (5 days ago) we had send the PAC. |
| Speech Log Recorder House Bank | Abdulrahman Hasan | Housing Bank | **Initiated** | Ab Abdelrahman Rasem 2023-06-19 08:06 AM (5 days ago) till the end of the week the SRD supposed to be ready . |
| JRM – E1 Recorder | Abdulrahman Hasan | JRM | **In Progress** | Ab Abdelrahman Rasem 2023-06-19 05:13 AM (6 days ago) The Shipment had delivered successfully need to check with the client. |
| MLC Upgrade | Zaid Hina | Zain Jordan | **In Progress** | Mo Mohammad Farah 2023-06-18 10:32 AM (6 days ago) zain has shared the below points. MLC Web: we have already requested the MLC web and it was mentioned before that it was not a priority (back in November 2022) and we agreed to deliver it after finishing the project. But this was 7 months ago and it should be ready now. The point was Globitel wanted to take their time to work on it and it should be done from your side at the moment. |
| SpeechLog | Ahmad AlHasan | Takamol (Switch IRAQ) | **In Progress** | Mo Mohammad Farah 2023-06-18 09:09 AM (6 days ago) ATP shared for signature. |
| VAS Sub-charging CR | Laith Al-Janaideh | Golis Somalia | **In Progress** | Mo Mohammad Farah 2023-06-18 08:48 AM (6 days ago) PAC shared for signature. |
| Customer Order (Phase II) | Khairy Khdeir | Asiacell | **In Progress** | Mo Mohammad Farah 2023-06-12 12:07 PM (12 days ago) Bulk Payment LLD approved, waiting for the signed document. Today we had a meeting to discuss the requirements of Change owner ship use case. |
| Data Rating and Charging (Redundancy) | aladdin Shishani | TeleCel | **In Progress** | Mo Mohammad Farah 2023-06-12 11:38 AM (12 days ago) According to our last communication with Telecel, they selected to manually switch between Main and Redundant servers. |
| LTE, ITS & RS Upgrade | Yousef Mishael | Ufone | **In Progress** | Mo Mohammad Farah 2023-06-12 11:35 AM (12 days ago) The LTE SRI-SM solution did not work. We are working on the ATP internally, once we complete it we will proceed in UAT officially with Ufone. |
| USSD GW Upgrade & CR | Zaid Hina | Zain Jordan | **In Progress** | Mo Mohammad Farah 2023-06-12 09:52 AM (12 days ago) zain asked to add more test cases to ATP, it has been updated and shared with zain. awaiting their feedback on when we can proceed with UAT. |
| SpeechLog Voice Recording (IP) Kalaam | Hamzeh Shwemeh | Kalaam | **In Progress** | Ab Abdelrahman Rasem 2023-06-11 11:22 AM (13 days ago) No update from the client yet. |
| E911 (Caller Barring Status) | Hamzeh Shwemeh | Orange | **On Hold** | Mo Mohammad Farah 2023-06-06 07:11 AM (18 days ago) API tested manually from Main and DR sites, to be tested end to end, we are waiting for PSD PO to enable this API to all operators. |
| SpeechLog Retail Zain KW (POC) | Tamer Wathaifi | Zain KW | **In Progress** | Mo Mohammad Farah 2023-05-23 1:15 PM (1 month ago) |
| SpeechLog | Abdulrahman Hasan | Al Rajhi Bank | **In Progress** | Mo Mohammad Farah 2023-05-22 09:02 AM (1 month ago)  Testing in Main site will begin tomorrow.  In regard to HA and DR, we are waiting for Rajhi Bank to provide the needed requirements (site is not ready). |
| PMP (Expansion Telesales) | Abdellateef Ibrahim | Zain Jordan | **Waiting for Feedback** | Ab Abdelrahman Rasem 2023-05-18 06:36 AM (1 month ago) Nothing is Required from our technical. |
| Move 4 licenses to new server | Bilal Al-Noori | Metropolitan (Cinnamon Lakeside Colombo) | **On Hold** | Bi Bilal Al-Noori 2023-05-18 07:09 AM (1 month ago)  As presales requested to have 2 network interface cards (NICs) from the client he responded with : |
| E911 integration with XLM | Hamzeh Shwemeh | PSD | **On Hold** | Mo Mohammad Farah 2023-04-10 09:07 AM (2 months ago) Orange did not sign off the contract with XLM vendor, in regard to On Call testing environment and as per PSD they can give access to it. The API specification and documentation has been shared with operators and it has been deployed by zain |
| Roaming (Links Migration to HSL) | Yousef Mishael | Ufone | **On Hold** | Mo Mohammad Farah 2023-02-21 07:47 AM (4 months ago) A plan was submitted to Ufone on transferring the server in ISB to KHI, also the commercial team shall submit their offerings |
| Speech Analytics (POC) | Nabeel Nusair | Zain Iraq | **On Hold** | Mo Mohammad Farah 2022-12-12 11:57 AM (6 months ago) On hold, till we finalize RQM POC. |
| Video call | Nabeel Nusair | PSD | **In Progress** | Mo Mohammad Farah 2022-03-01 12:24 PM (1 year ago) Updates has been implemented, waiting PSD and TRC feedback. |
| Roaming Bundle (Reinstallation) | aladdin Shishani | Sudatel | **On Hold** | Mo Mohammad Farah 2023-04-25 06:50 AM (2 months ago) Project put on hold due to political status in Sudan. |
| SpeechLog (Backup Recorder) | Abdulrahman Hasan | Arab Bank | **On Hold** | Mo Mohammad Farah 2022-06-01 11:03 AM (1 year ago) Waiting for Arab Bank to trigger the project. |
| SpeechLog | CCE | Unitel (Palace of Justice) | **On Hold** | Mo Mohammad Farah 2023-02-27 1:42 PM (3 months ago) Site is not ready yet. |